
Kristy E. Frie, MA

kristy.frie@ucdenver.edu

Qualifications for Communication Instructor

Experienced trainer able to develop and conduct educational sessions. Understanding of adult learning theory and principles, and familiar with motivational strategies for educational environments. Communication specialist in public speaking, citizenship, workplace communication, and internship. Fast learner who is passionate about acquiring and sharing new skills and knowledge.

Professional History

TRAINING

- ▶ Eighteen years' experience program planning: developing program objectives, designing instructional plans, presenting educational sessions, and formulating assessment plans.
- ▶ Developed curriculum for higher education courses focused on communication, public speaking, professional presentations, internship, interviewing, citizenship, workplace communication, and English composition.
- ▶ Designed and implemented quality protocols for communication programs in Online Degree offerings, Concurrent Enrollment, Extended Studies, and academic Internship.
- ▶ Trained physicians, patients, and durable medical equipment supplier staff regarding regulation and compliance for home-delivery pharmaceutical program.
- ▶ Conducted healthcare equipment demonstrations and training, presented live medical in-services, and organized Continuing Education seminars and trade show presentations.
- ▶ Created training modules on product knowledge, personnel coaching, and employee development for corporate retailer.
- ▶ Revised company-wide training program for 100 trainees in retail distribution regarding merchandising for maximum sales and increasing product knowledge.
- ▶ Accomplished manager with solid critical thinking skills, and understanding of financial, human resource, operations, and sales functions.

Employment History

Senior Instructor, CU Succeed Liaison, CU Denver	2006-PRESENT
Affiliate Instructor, METROPOLITAN STATE UNIVERSITY OF DENVER, FRCC	2004-PRESENT
Account Specialist, NEW MILLENNIUM BUSINESS CONSULTANTS, INC.	1998-2003
Territory Manager, TRAIL RIDGE PRODUCTS, INC.	2000-2001
Director of Field Operations, PHARMACEUTICAL HEALTHCARE NETWORK	1998-1999
Billing Coordinator, HEALTH SCRIPT, A DIV. OF DURA PHARMACEUTICALS	1996-1997
Account Executive, HEALTH SCRIPT, A DIV. OF DURA PHARMACEUTICALS	1994-1995
Sales Merchandiser, WESTERN MERCHANDISERS	1993-1994

Education and Certifications

Master of Arts in Language and Communication, REGIS UNIVERSITY	2003
Master Certification in Adult Learning, Training, and Development, REGIS UNIVERSITY	2003
Bachelor of Arts in Organizational Communication, METROPOLITAN STATE COLLEGE	1992

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Instructor Experience in Higher Education

Courses Conducted

COMMUNICATION SKILLS

- Academic Internship
- Business and Professional Speaking
- Communication, Citizenship and Social Justice
- Communication Theory
- Listening and Interviewing
- Presentational Speaking
- Psychology of Communication
- Public Speaking
- Transitioning from College to Career
- Workplace Communication

ADVANCED RHETORIC / PUBLIC ADDRESS

- Advanced Public Speaking
- Classical Rhetoric
- Great American Speakers
- Rhetorical Criticism of Public Address
- Techniques of Persuasion

ENGLISH

- Basic College Preparatory Reading
 - Basic Composition
 - Composition I
 - Composition II
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Technology Experience

- Canvas online LMS platform, course design and instruction, certified
 - Blackboard and Ecollege online LMS platform, course design and instruction
 - Desire to Learn (D2L) online LMS platform, course design and instruction, certified
 - Web/CT online LMS platform, instructor certified
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Traditional and Non-traditional Program Experience

- Faculty Internship Advisor / Director, CU Denver Department of Communication
 - CU Succeed Department of Communication Liaison, CU Denver Department of Communication
 - D2 Extended Studies / Online Coordinator, CU Denver Department of Communication
 - Post Secondary Education Opportunity (PSEO) High School Program, FRCC
 - Adams County Government, Adult Learner Program, FRCC
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